M2S
Integration

Who is M2S Integration?

Dating back to the early 2000s, M2S has been an Avaya business partner; a partnership that has allowed us to provide the highest level of solutions. As well as giving us the "on premise PBX" background to allow us to build the best cloud based Hosted VoIP PBX today. By always consistently striving to be ahead of the curve in our respective industries so as to provide the most comprehensive solutions and service to all those who choose to work with us. Over the years M2S' portfolio has expanded similar partnerships in the security market providing IP CCTV solutions and more. As well with our multi-carrier agreements enabling us to supply bandwidth and telco services nationwide. We pride ourselves on completing our installations, transitions and cut overs in the most efficient manner possible making working with M2S an easy, smooth, and enjoyable experience for our clients.

Did You Know?

40% savings over traditional phone systems

Mobile VoIP users to reach 1 BILLION by 2017 (Juniper Research, 2012)

Products and Services

Hosted PBX and VoIP

You want a reliable, high-quality phone system that simply works. And so you can focus on your business, and not your communications platform, our system adapts and adjusts to your needs and seamlessly works the way you do. Whether you have five (5) or fifty (50) employees, we have a solution that meets your needs.

- Easy to use and manage
- Full PBX capabilities utilizing easy interface
- Eliminate costs of a traditional phone closet
- Low monthly phone bills (including VoIP services)
- Future-proof your phone systems

SIP Trunking

We offer SIP Trunking (connecting your premise based phone system via an always-on broadband connection) solutions for any sized-business—whether you're a small business looking for the flexibility and cost savings of VoIP or a mid-sized business looking for business continuity, disaster recovery, and unlimited or metered calling plans. We help you save up to 40% over traditional telephone line services.

Virtual Auto Attendant & Mobile VoIP

Have a mobile workforce? Use auto attendants, cloud extensions and mailboxes to stay connected with your customers and employees—with all the features of a high end phone system. It's easy to use and manage, without the cost of a tradition PBX solution. Best of all, you can seamlessly connect mobile and home workers with current or future office locations. It's all the same cloud communications framework, so you can scale up as needed, and connect based on your specific business requirements.

Unified Communications

Unified Communications (UC) is the seamless integration of voice, presence, chat, data, applications, and other technologies that help drastically improve your communication processes and business productivity. Our software and services enable you to access your account and seamlessly incorporate our high-value cloud communication services.

- **Cloud Communications:** Virtually limitless configuration possibilities to configure how you setup your hosted PBX and VoIP solution to make and take calls.

- **Operator Console:** Helps enable your small to mid-sized business to maintain complete visibility and transparency across the enterprise, and use view extension presence, click to dial, manage call control, monitor and manage call center features (queues, Agents, callers), manage conference bridges, and much more—all through a standard web interface.

- **Scalability:** With the constant change in technology, scalability is huge in today's business world and with UC, your services can be provided on a per-customer basis, cutting down unnecessary costs.

- **Disaster Recovery:** Your business can rest easy in a local service emergency with the use of hosted UC, where your data can be backed-up, managed, and ready for rapid recovery.

API Integration

Do you utilize applications like Microsoft Outlook, Salesforce.com, or a 3rd party web application? We've created several very useful plugins and applications to help you with key features like click-to-dial, screen pops, call logging, and presence. The Operator console leverages our API, and delivers all this and live visibility into your account for call control, call parking, visual voicemails and other third-party applications. Additional API features and integrations are also on their way.

Products and Services

Avaya Business Partner

Providing Avaya telephone systems, installation, service and support for it's telecommunications products and unified communication. From integrated voice, data and video, call center/contact center/ACD, mobility and resiliency for small, midsize and enterprise businesses. As well as support for all legacy Avaya/Lucent and Nortel systems.

Security/CCTV

IP and analog CCTV. With CCTV evolving to IP and very data centric, we specialize in CCTV and the latest video technologies. Weather there is a few cameras needed with a DVR or an enterprise IP system, we can deliver all applications. Including IP and megapixel cameras, video server and video storage, POE switching, video analytics, video monitoring, and control centers.

Video conferencing and content sharing

From video conference and full content collaboration for the conference room, desktop and mobile devices. All in 1 single platform and no need for 3rd party vendors to deliver collaboration. Full conference room installation or mobile video platforms for your office design as well.

Audio/Visual

Commercial audio/visual applications for music, video and collaboration. Integration to video conferencing, telephone paging systems, overhead paging, media servers, LED/LCD/Plasma televisions, automation control and integration.

Data

Deliver a complete array of network solutions for your business, from virtual desktop, Microsoft suite of applications, email and exchange, network security, firewall and collaboration from our suite of hosted applications. As well as delivering network monitoring of your network components and local or hosted network storage.

Wireless

Wireless is something we can deliver for any application. From indoor wireless access, hotel/motel, or outdoor wireless mesh for CCTV, we can design, install and support any wireless application. As well as supply back up wireless carrier services. So in the event your local wired tele-communications or bandwidth services were to go down, we can supply wireless back up primary right to your building bypassing all local carriers infrastructure.

Cable infrastructure

Voice, data and fiber optic cabling. Data center build out, management, battery back up, etc.

Hosted cloud services

ide range of hosted cloud based VOIP telephony/communications systems and applications, hosted cloud based data network services, applications, monitoring, security and storage, and hosted cloud based video conferencing and content collaboration services. Let M2S provide you a full end to end solution in the cloud for voice, data and video and more.

Carrier services/Consulting

Don't try and coordinate your voice and data services yourself with your carrier. Let M2S provide you voice and data service to you business from a large range of carriers. We will provide all the pricing from multiple carriers for you, coordinate the installation, and all at no charge to you.

Features and Benefits

Mobility Mastered

Mobility is paramount in today's business world. Keep your company connected with a wide array of mobile features—from cloud extensions, find-me follow-me, group and simultaneous ring, to voicemail to email, and much more. All designed to help you conduct business anywhere through any device.

Customer Tested

Our products and services are customer tested, and approved—we've enabled countless businesses to improve their communication channels easily, and effectively, to transform their business into a competitive powerhouse. With a full range of front and back-office features, you can rest easy knowing your business is taken care of, now and for the future.

Supportive Staff

We're here to support your business at every level with our always-available, skilled and professional support team. We'll help you with your specific needs and concerns, while giving you personalized customer support you won't find anywhere else.

How to Switch

Interested in switching to M2S Integration? Call **631.885.8233** or email **support@m2sintegration.com** to receive a customized quote detailing the benefits of utilizing our innovative products and services. When you're ready, we'll install your new phone system with ZERO downtime, so you can get back to business.

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